

# AMECARE US FIELD SERVICE SUPPORT

AT AMETEK LAND, WE UNDERSTAND THE VITAL ROLE INSTRUMENTS PLAY IN OPTIMIZING YOUR PROCESS AND ENSURING YOU PRODUCE THE HIGHEST QUALITY PRODUCTS.

## OUR AVAILABLE FIELD SERVICES INCLUDE:

- **Commissioning** - A team of qualified Field Service Engineers is available to assist in the commissioning of all AMETEK Land instruments. Commissioning is a very important aspect of satisfactory and long-term performance, particularly where continuity of the production process depends on the reliability of the system.
- **Troubleshooting & Breakdowns** - If we are unable to assist remotely, we can organize an a Field Service Engineer to visit your facility and help troubleshoot any system issues you may be facing. We will then repair on-site or provide advice on the best course of action.
- **Spares** - All of our instruments have a readily available range of spare parts which can be organized to fit on-site\*.
- **Calibration** - During scheduled operation downtime, we can visit your facility and evaluate any number of Infrared and combustion instruments, providing a comprehensive assessment of which products require calibration or repair.
- **Opacity Audits** -To ensure continued compliance with emissions regulations, our experienced Field Service Engineers can audit your 4500 MkIII opacity monitor in accordance with US EPA Procedure 3
- **Training** - We offer on-site comprehensive training including instruction on the applicable theory and statutory regulations as well as daily operation, hands-on repair and preventative maintenance programs ensuring you get the best out of our systems.



\*In some specific circumstances, our product will need to be returned to our in-house services facility for repair, or calibration. We will always attempt to bring the product back to a highly-accurate state of operation to ensure maximum operating efficiency and quality performance standards.

