

PRODUCT WARRANTY

This LAND manufacturer's 'back-to-base' warranty covers LAND products ("Product") to be free from defects in material and workmanship. The warranty period commences on the date the Product is delivered from LAND. LAND shall at its option repair or replace the defective part of the Product.



36 Months Warranty

- 4400 and 4500 MkIII (Transmissometer and AFU-APS-I/O only)
- Application-dedicated processors based on LANDMARK[®] Graphic
- DTT
- FLT5/B
- FTS
- LWIR Thermal Imager
- NIR-b and MWIR-b borescope thermal Imagers
- SPOT+ thermometers, accessories and mountings and special instruments based on SPOT+
- System 4 thermometers, processors, accessories and mountings and special instruments based on System 4
- UNO thermometers, accessories and mountings and special instruments based on UNO
- VDT/S and VDT/U



24 Months Warranty

- LSP-HD Linescanners
- Model FG
- MWIR, NIR Thermal Imagers
- SDS-640



12 Months Warranty

All other LAND Product including NIR-b Camera Retraction and Mounting Systems, Water Cooled Housings & Accessories, SPOT+ Actuator, and Air Purge Equipment.

EXCLUSIONS FROM WARRANTY

LAND reserve the right to charge for service/calibration undertaken during the warranty period if the cause is deemed to fall outside the terms of the warranty.

The foregoing warranty shall not apply to defects resulting from:

- Improper or inadequate maintenance by customer
- Customer-supplied hardware, software or interfacing
- Improper installation
- Misuse of the Product
- Unauthorised alteration
- Inappropriate routing, support, physical shock & strain protection, etc. of the fibre-optic lightguide (where fitted)
- Operation outside of the temperature specifications of the Product
- Environmental conditions exceeding the IP / NEMA rating of the Product
- Inappropriate recalibration which results in Product calibration being taken outside specification
- Improper resealing of thermometer following parameter adjustment (UNO, FLT5/A, etc.)
- Damage caused by an unauthorised repair

RETURNS PROCEDURE

All items returned to LAND under warranty must have a Return Merchandise Authorisation (RMA). Please contact LAND Customer Service for the necessary authorisation.