

## PRODUCT WARRANTY

This AMETEK Land manufacturer's 'back-to-base' warranty covers product malfunctions arising from defects in design or manufacture. The warranty period commences on the date the instrument is delivered from AMETEK Land.



### 36 Months Warranty

- 4500 MkIII (Transmissometer and AFU-APS-I/O only)
- ABTS/S and ABTS/U
- Application-dedicated processors based on LANDMARK® Graphic
- DTT
- FLT5/A
- FTS
- NIR-B Thermal Imaging Cameras
- SPOT thermometers, accessories\* and mountings\* and special instruments based on SPOT  
*\*Note: SPOT Actuators are provided with a 12 Months Warranty*
- System 4 thermometers, processors, accessories and mountings and special instruments based on System 4
- UNO thermometers, accessories and mountings and special instruments based on UNO
- VDT/S and VDT/U



### 24 Months Warranty

- ARC
- FTI-E
- LSP-HD Linescanners
- NIR



### 12 Months Warranty

All other AMETEK Land products including NIR-B Camera Retraction and Mounting Systems, Water Cooled Housings & Accessories, SPOT Actuator and Air Purge Equipment

## EXCLUSIONS FROM WARRANTY

It should be noted that costs associated with calibration checks which may be requested during the warranty period are not covered within the warranty.

AMETEK Land reserve the right to charge for service/calibration checks undertaken during the warranty period if the cause is deemed to fall outside the terms of the warranty.

This Land manufacturer's warranty does not cover product malfunction arising from:

- improper installation
- misuse
- unauthorised alteration
- inappropriate routing, support, physical shock & strain protection, etc. of the fibre-optic lightguide (where fitted)
- environmental conditions exceeding the IP / NEMA rating of the product
- inappropriate recalibration which results in product calibration being taken outside specification
- improper resealing of thermometer following parameter adjustment (UNO, FLT5/A, etc.)
- damage caused by an unauthorised repair
- consumables including filters, electrochemical cells, batteries and sorbents

### RETURNS PROCEDURE

All items returned to AMETEK Land under warranty must have a Return Merchandise Authorisation (RMA). Please contact AMETEK Land Customer Service for the necessary authorisation.